



Excellence Is Our Only Standard!

### SERVICE POLICY REGARDING YOUR NEW CROWN

While your new crown is one of dentistry's strongest restorations, a variety of factors will influence its longevity. We have learned that despite our best efforts, crowns can fail for a variety of reasons that include new decay, breakage from excessive grinding of one's teeth, or simply biting down on a hard object such as a fork or a bone. In fairness to both doctor and patient, the following schedule outlines how we will address fees in the unlikely event that your crown should require replacement within the first 5 years of service. The 5-year benchmark is used, as this is the typical period needed to elapse by insurance carriers before they will pay toward a new crown. "Coverage" refers to what Legacy Smiles will credit you toward the cost of replacing your crown, based up current fees:

- First year of service (from time of placement) - 100% coverage
- Second year of service - 70% coverage
- Third year of service - 60% coverage
- Fourth year of service - 50% coverage
- Fifth year of service - 40% coverage
- Sixth year of service - 0%

As an example, if your crown requires replacement 18 months after cementation, you will be in the second year of service. Please understand that "year of service" will be determined by exact dates, specifically: date of cementation (temporary or permanent) to the day of diagnosis by doctor or notification by you (by phone or in person) that you believe your crown has broken.

**PLEASE BE AWARE YOU MUST KEEP YOUR PREVENTATIVE VISITS CURRENT FOR THE COVERAGE TO BE IN EFFECT. CLEANINGS AND EXAMS ARE RECOMMENDED EVERY 3-6 MONTHS BY OUR DENTISTS AND HYGIENISTS.**



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Legacy-Smiles.com

